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## CONTINUATION PATENT APPLICATION TRANSMITTAL

ASSISTANT COMMISSIONER FOR PATENTS

Box CPA

Washington, D.C. 20231

Transmitted herewith for filing is a Continuation Application of Prior Application No. 08/940,549 filed 9/30/97, entitled:

Monitoring System Client For A Call Center

Inventor(s):

Enclosed are:

Continuation Patent: 36 pgs of specification (w/cover & abstract)

15 sheet(s) of 15 figures of informal drawings

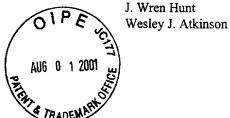
Assignment of the invention to MCI Communications Corporation

PTO Form-1595

Declaration/Oath and Power of Attorney

Transmittal Letter

Postcards/EM549006325US/Certificate of Mailing



Monitoring System With Call Center Layout And Design Capabilities The Filing Fee has been calculated below:

	Number Filed	Number Extra	Rate	Fee
Basic Fee		e the second	\$790.00	\$790.00
Total Claims	35-20=	15	x \$22.00	\$330.00
Independent Claims	5 - 3 =	2	x \$82.00	\$164.00
Multiple Dependent Claim Present			\$270.00	
Assignment Recordation Fee				\$40.00

**Total Filing Fee** 

Mr 5/11/95

\$1,324.00

The Commissioner is hereby authorized to charge payment of the following fees during the pendancy of this application or credit any overpayment to our Deposit Account No. 13-2491. Any extension or petition fees under 37 CFR 1.17., any filing fees under 37 CFR 1.16 for presentation of extra claims, any Additional filing fees required under 37 CFR 1.16., any patent application processing fees under 37 CFR 1.16., any fees associated with the recordation of the Assignment. A duplicate copy of this page is enclosed for the Finance Branch.

I hereby certify that this correspondence is being deposited with the United States Postal Service as "Express Mail" in an envelope addressed to: Box CPA, Assistant Commissioner for Patents, Washington D.C. 20231

Dated: May 11, 1998

Express Mail Label No.

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Send all correspondence to: Technology Department

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